

Cookbook Instructions

Amigo T10 System

The transmitter allows the teacher to transmit to the student by directly bypassing distance, background noise, and classroom reverberation.

For the Amigo model T10 transmitter:

- Place unit on charger. When the unit is charging the display screen will show the battery bar will scroll. The battery bar will flash with it is fully charged. The first time you charge the unit, they need to charge for a full 15 hours to fully charge. Check the power switch on the front of the unit to ensure that the mic is turned off. The transmitter will not charge in the on position.
- There are 3 microphone modes. These are the omni-directional, focused, and the superfocused. Omni-directional is used when there is a large group or if there is a low noise level. Focused mode is used for medium groups or medium noise level. Superfocused mode is used when there is a small group or if the noise level is high.
- This transmitter can be used upright on the table (in omni-directional mode) for large group discussions or around neck using the lavalier cord for lectures (in the focus mode).
- The antenna needs to be worn when the transmitter is worn around the neck. This allows for optimal performance.

Amigo Receivers:

The receivers are worn by the student and are attached to the student's hearing aids via an audio shoe. The audio shoe can be purchased from the student's fitting audiologist and are hearing aid specific. The receivers allow the student to receive the FM transmissions from the teacher's transmitter from within the room.

- The receivers need to be plugged into the bottom of the hearing aids. The input pins will be inserted into the audio shoe that is attached to the bottom of the hearing aids. The hearing aids will need to be in the FM program or in the "m" position.
- The Amigo receivers have 3 modes. At the bottom of the receiver is a mode switch. When the switch is in the closed dot position, the receiver is turned off, and the student is hearing with the hearing aid only. When the switch is the middle position, or the two open dots, the student is hearing with the Amigo and the hearing aid. When the switch is in the end position, or the one open dot position, the student is hearing with the Amigo only. The hearing aid is attenuated in this position.
- Amigo receivers are equipped with a Light Emitting Diode (LED). When the light is on, it confirms that: the hearing aid is working, the receiver is on, the transmitter and receiver are working together correctly, and the child is on the correct channel and receiving a good signal. In short, if the LED is lit, the Amigo system is working correctly.
- The Amigo receiver has a push button (or SYNC button) that can change the channel. A short press will take you to the next channel in the channel list. A longer press will launch a search

through the channel list. The receiver will lock on to the channel first channel with an present FM signal.

- The receivers do not have batteries. The power is drawn from the hearing aid battery.

Troubleshooting:

Problem:	Solution:
No sound/no FM reception	<ul style="list-style-type: none"> • Check to make sure the hearing aid is functioning. • Check the receiver mode switch is in the correct position. • Check that the Amigo and hearing aid are both turned on. • Check that the receiver and microphone channels match. • Recharge or replace batteries. • Check that the Amigo receiver is properly inserted into the audio shoe. Ensure that the shoe is properly seated on the hearing aid. • Check hearing aid batteries. • Press the receiver's SYNC button. <p>If you have done all the above and units are still not working, return entire system to the Resource Center.</p>
Weak or distorted sound	<ul style="list-style-type: none"> • Check for improperly fitting or clogged earmolds or excess wax. • Recharge or replace batteries. • Make sure the external antenna is connected and unwound. • Perform a listening check on the hearing aid. <p>If you have done all the above and units are still not working, return entire system to the Resource Center.</p>
Static, intermittent sound, or feedback	<ul style="list-style-type: none"> • Move away from sources of interference (metal surfaces, computers, cell phones, etc). • Make sure that no other microphone is transmitting on the same channel. • Clean and check battery contacts. • Check for improperly fitting or clogged earmolds or excess earwax. <p>If you have done all the above and units are still not working, return entire system to the Resource Center.</p>

	Center.
Low battery life	<ul style="list-style-type: none"> • Drain the battery completely. • Charge overnight. • Repeat this procedure once more. <p>If you have done all the above and units are still not working, return entire system to the Resource Center.</p>
Microphone batteries won't charge	<ul style="list-style-type: none"> • LCD battery icon will flash if there is a problem with charging • Check the batteries. • Check that charger is plugged into working wall socket. • Clean charge jack. <p>If you have done all the above and units are still not working, return entire system to the Resource Center.</p>
LCD error codes (for 871T model)	Return the entire system to the Resource Center.